



Glandorf  
Telephone  
Company, Inc.

**Your Communications Link to the World**

Thank you for allowing Glandorf Telephone Co., Inc. the opportunity to serve your Telecommunication needs. We hope your services are working as expected!

We would like to make you aware of our battery back-up option for your telephone service should you experience a power outage. Since your service is delivered over Fiber Optics your landline/warmline phone will not work during a power outage.

The FCC requires us to have a signed application for all customers indicating which option they are choosing at this time for Battery Back-up.

Please see the Options Below. Appendix A has more details.

If you would like the battery back-up option we will call to schedule a time for install.

Thank You,

\_\_\_\_\_, Yes, please install battery back-up option for

\_\_\_\_\_ 8 hours \$135.00 plus \$50.00 installation

\_\_\_\_\_ 24 hours \$290.00 plus \$50.00 installation.

\_\_\_\_\_, No, I am not interested in a battery back-up option at this time.

Print Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Please sign below:

\_\_\_\_\_

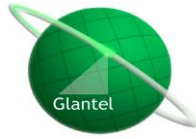
135 S. Main St. P.O. Box 31 Glandorf, Ohio 45848

Phone: 419-538-6987 - Fax: 419-538-6668

Website: [glantel.net](http://glantel.net)

**E-mail: [glantel@bright.net](mailto:glantel@bright.net)**

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**APPENDIX A**

**Model Backup Power Disclosure Notice for Modification and Use by Covered Providers as Appropriate  
Backup Power for Home Phone Services during Power Outages**

For many years, your home phone would allow you to stay connected to emergency voice services during a power outage. However, many of today's advanced home phone services require backup battery power to continue functioning during an outage. To avoid a disruption of home voice service during an outage – and to maintain the ability to connect to 911 emergency services -- we at Glandorf Telephone Co., Inc. offer you the option of purchasing backup power for your home phones.

***What Your Battery Can – and Can't – Do for You***

Glandorf Telephone Co., Inc. backup batteries for telephone modems allow you to continue to use your home voice services during a power outage. Without a backup battery or alternate backup source such as a generator, customers will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power.

Our backup battery does not provide power to any services other than voice. Home security systems, medical monitoring devices and other equipment will not run on a home phone backup battery.

***Purchase and Replacement Options***

If you are concerned about being able to contact 911 emergency services during a power outage, a backup battery may be a good option for you. The battery offered by Glandorf Telephone Co., Inc. is approximately [one pound] and is roughly the size of [a juice box].

You can purchase a backup battery directly through Glandorf Telephone Co., Inc. If you have any questions or simply want to purchase a backup battery through us, please call 419-538-6987, visit our website at [www.glantel.net](http://www.glantel.net), or stop by our office. Our 8 hour backup batteries cost approximately \$135.00 and a 24 hour backup battery cost \$290.00. If you do not feel comfortable installing your own battery, please call us to make an appointment, and we would be happy to assist you. However, please note that there may be a charge for this service.

Approximate cost of installation: \$50.00

Backup batteries are expected to last at least 8 to 24 hours on standby power. The backup battery should give you [6 hours] of talk time. If you feel that is not enough time, you may extend your standby power by purchasing a 24 hour battery or additional 8 hour batteries.

***Instructions for Proper Care and Use of Your Battery***

Please follow the more detailed instructions included with your battery for proper use, storage and care of your battery to ensure that it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life. Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above [41°F and below 104°F]. These batteries are [not] rechargeable. They will not last forever and should be replaced every [1 to 2 years], or when your device starts to make a loud beeping sound. That sound means that the battery is depleted, and must be replaced. See the instructions above for purchase and replacement options. You should also periodically, as described in the instructions included with your battery, remove and test your battery to verify both the operation of the backup battery and its condition.

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